

V I T A

(Fall, 2023)

WAYNE A. BEACH, PH.D.



Professor Emeritus
School of Communication
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https://communication.sdsu.edu/faculty_and_staff/profile/wayne-beach
https://newscenter.sdsu.edu/sdsu_newscenter/news_story.aspx?sid=77817
<http://www.ucsd.tv/search-details.aspx?showID=25956>
<https://www.youtube.com/watch?v=bKwqm-QQR1s>

EDUCATION

University of Utah, Salt Lake City, Utah 84102

Ph.D. March, 1981 (Interaction Analysis)

Dissertation: *Perspectives on the analysis of conversational sequencing in group systems* (B. Aubrey Fisher, Advisor).

University of Montana, Missoula, Montana 59801

M.A. 1976 (Interpersonal Communication)

Drake University, Des Moines, Iowa 50312

B.A. 1973 (Speech Communication)

AREAS OF INTEREST

Specialties:

Conversation Analysis: Ordinary and Institutional Interactions

Interaction & Health

Communication & Cancer

Patient-Provider Interactions & Family Conversations

Language and Social Interaction

Naturalistic Methodologies

ACADEMIC APPOINTMENTS

San Diego State University

Emeritus Professor, Spring, 2020-present

Professor, Spring, 1993-2020

Associate Professor, Fall, 1987-Spring, 1993

Faculty Fellowship, Summer, 1986

Assistant Professor, Fall, 1984-Summer, 1987

SDSU/UCSD Joint Doctoral Program in Public Health, 2011-present

University of California, San Diego

Adjunct Professor, Department of Surgery, UCSD School of Medicine, Summer, 2004-present

Member, Moores Cancer Center, UCSD School of Medicine, Summer, 2007-present

Associate Member, Moores Cancer Center, UCSD School of Medicine, Fall, 1999-2007

University of California, Davis

Visiting Associate Professor, Winter/Spring, 1988

University of Nebraska

Assistant Professor, Fall, 1980-1984

Graduate Faculty Fellow, Summer, 1983

Graduate Faculty Member, Spring, 1982

University of Utah

Graduate Teaching Assistant, 1976-1980

University of Colorado

Graduate Teaching Assistant, 1975-1976

University of Montana

Graduate Teaching Assistant, 1974-1975

Drake University

Undergraduate Teaching Assistant, 1972-1973

SCHOLARLY AND CREATIVE AWARDS

2021 Emmy Nomination, *A Journey Through Breast Cancer*, The National Academy of Television Arts & Sciences, Health/Medical-Short or Long Format (with Timothy Powell)

2018 Distinguished Scholar Award, National Communication Association

2017 Outstanding Publication Award, Language & Social Interaction Division, National Communication Association

2017 Distinguished Scholar Award, Western States Communication Association

2017 TRIP (Translating Research into Practice) Award Scholar, Indiana University – Purdue University, Indianapolis

2013 Translational Entertainment and Education Award, D.C. Health Communication Conference: Translating Research into Practice. George Mason University

2013 Top Research Presentation & Distinction Award – Conversations about cancer (CAC): Assessing feasibility and audience impacts from viewing *The Cancer Play* – D.C. Health Communication Conference: Translating Research into Practice. George Mason University

2012-2013 President's Leadership Fund (PLF) Award, SDSU
 2012-2013 Dean's Excellence Fund Award (PSFA), SDSU
 2010-2011 Faculty 'Monty' Award for Outstanding Research & Teaching Contributions to the University, SDSU
 2010-2011 Professor of the Year, College of Professional Studies & Fine Arts (PSFA), SDSU
 2010-2011 Outstanding Book Award (*A Natural History of Family Cancer*), National Communication Association (Health Communication Division)
 2010-2011 Outstanding Scholarship Award (*A Natural History of Family Cancer*), National Communication Association (Language & Social Interaction Division)
 2006 President's Leadership Fund (PLF) Award, SDSU
 2006 Dean's Excellence Fund Award (PSFA), SDSU
 2006 Research, Scholarship, and Creativity Award (RSCA), SDSU
 2002 Spotlight Scholar, Language & Social Interaction, Western States Communication Association
 1989 Research, Scholarship, and Creativity Award, SDSU
 1987 Meritorious Performance and Professional Promise (MPPP) Award, SDSU
 1986 Faculty Fellowship, SDSU
 Fifteen Lead Articles in Refereed Journals & Edited Volumes
 Twelve Top Paper Awards from National, International, and Regional Conferences
 Sabbatical leave, Spring/Summer, 2019
 Sabbatical leave, Spring/Summer, 2011
 Sabbatical leave, Spring/Summer, 2005
 Sabbatical leave, Spring/Summer, 1998
 Sabbatical leave, Spring/Summer, 1991

FUNDED RESEARCH ACTIVITIES: GRANTS, UNIVERSITY & PHILANTHROPIC SUPPORT

Funding & Grant Activities

\$ 20,000	<i>When Cancer Calls...</i> : A communication intervention for enhancing compassionate care for nurses. (W. Beach, Co-PI). (SDSU Cancer Research Group #C04227/January, 2020-January, 2021).
\$1,612,762	Conversations about Cancer (CAC) Phase II: National dissemination and effectiveness trial for <i>When Cancer Calls...</i> (W. Beach, PI) (NCI CA 144235-02/August, 2012-August, 2015) Extension of Phase I NCI funding which established feasibility of impact and potential of <i>When Cancer Calls...</i> Randomized control study (San

Diego, Salt Lake City, Lincoln, Boston) to advance nationwide dissemination strategy and enactment plan for integrating universities, major cancer centers, communities, and theatrical production networks. Proposal for commercialization and long-term utilization of live, recorded, and on-line performances to diverse audiences. Implications for edutainment and cancer education.

\$15,000,000 Comprehensive SDSU/UCSD Partnership on Cancer Disparities (Communication Advisor/Consultant). (U54 CA132384 & 132379)

This 5 year project seeks to explain and help alleviate cancer disparities. Basic research, education, and community outreach programs will be integrated to reduce differences in cancer incidence and deaths across the San Diego region.

Prior Funding

\$472,879 Conversations about cancer: A theatrical production. (W. Beach, PI) National Institutes of Health/National Cancer Institute. (NCI 1R41CA144235)

Phase I feasibility study of audience members' reactions to a performance in which all dialogue is drawn from naturally occurring (transcribed) interactions between family members as they navigate their way through the trials and tribulations, hopes and triumphs of a cancer journey. Assessments will be made of impacts on audience members from watching live performances (San Diego) and DVD recordings (Denver).

\$346,728 Communication between cancer patients and oncologists (W. Beach, PI). National Institutes of Health/National Cancer Institute (NCI 1R21 CA122472-01A1).

Collaborative study with the Moores UCSD Cancer Center focusing on video recordings of medical interviews between "first time/new" cancer patients and oncologists. Pilot study on raising and responding to fears, uncertainties, and hopes about cancer.

\$25,000 Arthur & Rise Johnson Foundation, La Jolla, CA

Unrestricted gift to pursue research and application of work on 'communication and cancer' in both family interactions and clinical

encounters

\$7,500 Salah Hassanein, San Diego, CA

To write a script from actual transcriptions of family members talking through cancer on the telephone

\$25,000 President's Leadership Fund (PLF) Award, SDSU

\$12,000 Dean's Excellence Fund Award (PSFA), SDSU

Production of the play *listen...* a documentary of how family members talk through cancer on the telephone

\$10,000 President's Leadership Fund Award (PLF), SDSU

\$15,000 Dean's Excellence Fund Award (PSFA), SDSU

\$74,425 American Cancer Society (PI) (#ROG 98-172-01; June, 1998-May, 1999)

Conversations about cancer: Understanding how families talk through illness on the telephone

>\$100,000 University Funded Grants-In-Aid to support the study of interaction and communication

COLLABORATIONS WITH TELEVISION ARTS

Executive Producer and Writer of national documentary film, *A Journey Through Breast Cancer*, (KPBS & Public Broadcasting Services (PBS), Fall, 2021, with greater than 150,000 viewers:

<https://www.pbs.org/video/a-journey-through-breast-cancer-yba46m/>

Nominated for an Emmy Award by the National Academy of Television Arts & Sciences (NATAS). Spring, 2021.

Accepted for national dissemination to 275+ PBS affiliate stations by National Education Telecommunications Association (NETA). Summer, 2021.

In collaboration with UCSD Moores Cancer Center/Breast Cancer Health Center directed by Anne Wallace, MD. This is also a collaboration with Emmy Award Winning filmmaker Timothy Powell, PhD, SDSU School of Theatre, Television, & Film. The film documents communication between a woman, her husband, family members, and a diverse medical team over 3 1/2 years – from diagnosis through treatment options, surgery, chemotherapy, radiation, breast reconstruction, and onto eventual remission.

COLLABORATIONS WITH THEATRE ARTS

Playwright & Executive Producer, *When Cancer Calls....* > 100 screenings nationwide of live performances.

Professionally filmed and acted theatrical production, currently airing nationally on Public Broadcasting Stations (PBS) with greater than 150,000 viewers:

<https://www.pbs.org/video/when-cancer-calls-jwcfcc/>

The basis for 2010-2015 NCI grants for refining and disseminating the production throughout San Diego, southern California, and across the United States.

Executive Producer for *listen – A family, a phone call, a diagnosis...*, a performance based on the recorded phone conversations of one family's journey through cancer. Based on my research materials, and collaborations with theatre experts, to bring these materials to the stage and community. Raised over \$50,000 for Script Production, Workshop Readings (Spring, 2006), and full production at SDSU's Experimental Theatre (October, 2006).

Accepted for national dissemination to 275+ PBS affiliate stations by National Education Telecommunications Association (NETA). Summer, 2021.

PODCASTS

(2020). Cancer Research at SDSU. Fireside *Charla* with SDSU President Adela de la Torre (With Christol Stohl, PhD, Elva Arrendondo, PhD, & Wayne Beach, PhD)
<https://president.sdsu.edu/from-the-president/podcasts>

(2020). Theatrical and Documentary Film Translations of Cancer Communication Research. *Defining Moments* Podcast Series hosted by Lynn Harter, PhD.
<https://www.npr.org/podcasts/727287962/defining-moments>

(2020). What is this thing called 'telestress'? SDSU Initiative for Inclusive Leadership. (With Karen May-Neuman, PhD, & Katrina Maluf, PhD).
<https://soundcloud.com/facultyfutureslab/3-faculty-and-telestress>

PUBLICATIONS

Scholarly Books and Edited Journals

Beach, W.A. (Ed.) (2013). *Handbook of patient-provider interactions: Raising and responding to concerns about life, illness, and disease*. New York: Hampton Press, Inc.

Beach, W.A. (2009). *A natural history of family cancer: Interactional resources for managing illness*. New York: Hampton Press, Inc. (Outstanding Book Award and Outstanding Scholarship Award, National Communication Association)

Beach, W.A. (Ed.). (2001). *Lay diagnosis*. Special issue of *Text*, 21, 13-268.

Beach, W.A. (1996). *Conversations about illness: Family preoccupations with bulimia*. Mahwah, NJ: Lawrence Erlbaum Associates, Inc.

Beach, W.A. (Ed.). (1989). *Sequential organization of conversational activities*: Special issue of *Western Journal of Speech Communication*, 53, 85-246.

Textbooks

Beach, W. A. (1980). *Instructor's manual for B. Aubrey Fisher, Small group decision making*. (2nd ed.), McGraw-Hill.

Articles and Chapters

Gutzmer, K. & Beach, W.A. (under revision). "She's a smaller girl": Summative weight-based labeling in pediatric encounters with parents and normal weight children.

Beach, W.A., & Spitzberg, B. (under revision). Team communication, medical errors, and patient safety: The value of video-based field studies.

Beach, W.A. (under review). The nuances of medical authority: How doctors rely on 'worry' when caring for cancer patients.

Chapman, C.R., Beach, W.A., & Maluf, K.S. (under review). Providing and withholding empathic support for chronic pain during physical therapy encounters.

- Beach, W.A., Dozier, D.M., Gutzmer, K., & Chapman, C. (frth). The Pursuit of positive impacts: Translating longitudinal cancer studies into successful health communication interventions. *Health Communication*.
- Thompson, T., & Beach, W.A. (in press). Methodological insights for the study of communication in health. In M.G. Rossi & S. Bigi (Eds.), *A pragmatic agenda for healthcare: Fostering inclusion and active participation through shared understanding*. Amsterdam: John Benjamins.
- Ekberg, K., Beach, W.A., & Jones, D. (in press). Conversation Analysis in adult secondary care settings: A narrative review and reflections for clinical practice. *Research on Language and Social Interaction*.
- Beach W.A., Canary, H.E., Chen, Y.W., Daly, B.M., Gammon, A., Savage, M.W., Madlensky, L., Kaphingst, K.A. (2022). Communication about negative and uncertain results: Interactional dilemmas during a genetic telehealth consult. *Health Communication*, 1-12.
<https://doi.org/10.1080/10410236.2022.2145770>
 Epub ahead of print. PMID: 36415031; PMCID: PMC10200822.
- Beach, W.A. (2022). Enacting woundedness and compassionate care for recurrent metastatic breast cancer. *Qualitative Health Research*, 32, 210-224.
<https://doi.org/10.1177/10497323211050907>
- Beach, W.A. (2022). Cancer: Fears and recurrence. In E. Y. Ho, C. L. Bylund, J. C. M. van Weert, I. Basnyat, N. Bol & M. Dean (Eds.), *International encyclopedia of health communication*. Oxford: Oxford University Press.
<https://doi.org/10.1002/9781119678816.iehc0684>
- Beach, W.A. (2022). Patient-oncologist interactions. In E. Y. Ho, C. L. Bylund, J. C. M. van Weert, I. Basnyat, N. Bol & M. Dean (Eds.), *International encyclopedia of health communication*. Oxford: Oxford University Press.
<https://doi.org/10.1002/9781119678816.iehc0684>
- Koenig, C. & Beach, W.A. (2021). Patient-provider communication. In P. Moy (Ed.), *Oxford bibliography in communication*. Oxford: Oxford University Press.
 DOI: 10.1093/OBO/9780199756841-0269
- Beach, W. (2021). How patients talk about cancer with family, friends, and doctors. *The conversation*. August 18. <https://theconversation.com/us>

- Beach, W.A. (2021). Managing “stable” cancer news. *Social Psychology Quarterly*, 84, 26-48. <https://doi.org/10.1177/0190272520976133>
- Beach, W.A. (2020). Using prosodically marked “Okays” to display epistemic stances and incongruous actions. *Journal of Pragmatics*, 169, 151-164. <https://doi.org/10.1016/j.pragma.2020.08.019>
- Beach, W.A. (2020). Caring for health in times of crisis. *Health Communication*, 36, 2030. <https://doi.org/10.1080/10410236.2020.1797332>
- Beach, W.A. (2020). Defining moments, revisited. *Health Communication*, 36, 1040-1048. <https://doi.org/10.1080/10410236.2020.1731777>
- Beach, W.A. (2020). Conversation analysis (CA) as a way of knowing. In B.H. Spitzberg (Ed.). *The communication inquiry and theory experience (CITE): The communication capstone* (pp. 120-135). San Diego: Cognella Publishing.
- Martin, P.G., Record, R., Pauley, P., Beach, W.A., Martinez, L., & Moran, M. (2020). Health communication. In B.H. Spitzberg (Ed.). *The communication inquiry and theory experience (CITE): The communication capstone* (pp. 264-276). San Diego: Cognella Publishing.
- Beach, W.A., Dozier, D.M., Allen, B., Gutzmer, K., & Chapman, C. (2019). A White family’s oral storytelling about cancer generates more favorable evaluations from Black American audiences. *Health Communication*, 35, 1520-1530. <https://doi.org/10.1080/10410236.2019.1652387>
- Chapman, C. & Beach W.A. (2019). Patient-initiated pain expressions: Interactional asymmetries and consequences for cancer care. *Health Communication*, 35, 1643-1655. <https://doi.org/10.1080/10410236.2019.1654178>
- Beach, W.A. (2019). Making cancer visible: Unmasking patients’ subjective experiences. *Health Communication*, 34, 1683-1696. <https://doi.org/10.1080/10410236.2018.1536941>
- Beach, W.A. (2019). “tiny tiny little nothings”: Minimization and reassurance in the face of cancer. *Health Communication*, 34, 1697-1710. <https://doi.org/10.1080/10410236.2018.1536945>
- Beach, W.A., Dozier, D.M., & Gutzmer, K. (2018). *When Cancer Calls... : Longitudinal analysis and sustained cultural impact*. In E. González-Martínez, S. Pekarek Doehler, and J. Wagner (Eds.), *Documenting change across time*:

- Longitudinal studies on the organization of social interaction* (329-359). NY: Palgrave Macmillan. https://doi.org/10.1057/978-1-137-57007-9_11
- Beach, W.A., Gutzmer, K., & Chapman, C. (2017). Conversation analysis and medicine. In J. Nussbaum & J.R. Robinson (Eds.), *Oxford research encyclopedia on communication*. NY: Oxford University Press, Inc.
DOI: 10.1093/acrefore/9780190228613.013.137
- Beach, W.A. & Prickett, E. (2017). Laughter, humor, & cancer: Delicate moments and poignant interactional circumstances. *Health Communication*, 32, 791-802.
10.1080/10410236.2016.1172291 [lead article]
- Dozier, D. & Beach, W.A., Gutzmer, G., & Yagade, A. (2017). The transformative power of authentic conversations about cancer. *Health Communication*, 32, 1350-1357. <http://dx.doi.org/10.1080/10410236.2016.1172291>
- Beach, W.A., Dozier, D.D., Buller, M.K., Gutzmer, K., Fluharty, L., Myers, V.H., & Buller, D.B. (2016). The *Conversations about Cancer* (CAC) Project - Phase II: National findings from watching *When Cancer Calls...* and implications for entertainment-education (E-E). *Patient Education & Counseling*, 99, 393-399.
- Beach, W.A., Gutzmer, K., Dozier, D. (2015). Family conversations about in-home and hospice care. In Wittenberg-Lyles, E., Ferrell, B., Goldsmith, J., Smith, T., Ragan, S., Glajchen, M., & Handzo, G. (Eds). *Textbook of palliative care communication* (161-173). New York: Oxford University Press.
- Beach, W.A. & Dozier, D. (2015). Fears, uncertainties, and hopes: Patient-initiated actions and doctors' responses during oncology interviews. *Journal of Health Communication*, 20, 1243-1254. DOI: 10.1080/10810730.2015.1018644 [lead article]
- Beach, W.A. (2015). Doctor-patient interaction. In K. Tracy (Ed.), *Encyclopedia of Language and Social Interaction* (pp.476-493). John Wiley & Sons, Inc.
DOI: 10.1002/9781118611463
- Beach, W.A. (2015). Conversation analysis. In W. Donsbach (Ed.), *The concise international encyclopedia of communication* (pp.113-114). London: Wiley Blackwell.
- Gutzmer, K. & Beach, W.A. (2015). 'Having an ovary this big is not normal': Physicians' use of *normal* to assess wellness and sickness during oncology

- interviews. *Health Communication*, 30, 8-18.
- Beach, W.A., Buller, M.K., Dozier, D., Buller, D., & Gutzmer, K. (2014). Conversations about Cancer (CAC): Assessing feasibility and audience impacts from viewing *The Cancer Play*. *Health Communication*, 29, 462-472.
- Beach, W.A. (2014). Conversation analysis and health communication. In T. Thompson Ed.), *Encyclopedia of health communication* (263-264). Sage.
- Beach, W.A. (2014). Managing hopeful moments: Initiating and responding to delicate concerns about illness and health. In H. E. Hamilton & W. S. Chou (Eds.), *Handbook of language and health communication* (459-476). Routledge.
- Beach, W.A., Gutzmer, K., Dozier, D., Buller, M.K., & Buller, D. (2014). Conversations about Cancer (CAC): A global strategy for accessing naturally occurring family interactions. In D.K. Kim, A. Singhal, & G. Kreps (Eds.). *Global health communication strategies in the 21st century: Design, implementation, and evaluation* (101-117). Peter Lange Publishing Group.
- Beach, W.A. (2013). Conversation analysis in communication. In J. Sidnell & T. Stivers (Eds.), *Handbook of conversation analysis* (674-687). Cambridge: Blackwell-Wiley.
- Beach, W.A. (2013). Introduction: Raising and responding to concerns about life, illness, and disease. In W. Beach (Ed.), *Handbook of patient-provider interactions: Raising and responding to concerns about life, illness, and disease* (1-18). Cresskill, NJ: Hampton Press, Inc.
- Beach, W.A. (2013). Patients' efforts to justify wellness in a comprehensive cancer clinic. *Health Communication*, 28, 577-591.
- Beach, W.A. (2012). Raising and responding to cancer fears, uncertainties, and hopes. 25th Annual B. Aubrey Fisher Memorial Lecture. University of Utah.
- Beach, W.A. & Glenn, P. (2011). Bids and responses to intimacy as 'gendered' enactments. In S. Speer & E. Stokoe (Eds.), *Gender and conversation* (210-228). Cambridge: Cambridge University Press.
- Beach, W.A. (2010). Communication about cancer in families and clinics. *Health Communication*, 25, 599-600.

- Beach, W.A. (2009). Communication and patient-provider relationships. In W.F. Eadie (Ed.), *21st century communication: A reference handbook* (358-367). Thousand Oaks, CA: Sage Publications.
- Beach W.A. (2008). Conversation analysis. In W. Donsbach (Ed.), *The international encyclopedia of communication (Volume III)* (989-995). London: Blackwell Publishing, Ltd.
- Beach, W.A. (2007). Conversational interaction: Understanding how family members talk through cancer. In B. Whaley & W. Sampter (Eds.), *Advancements in communication theory and research* (333-350). Mahwah, NJ: Lawrence Erlbaum Associates.
- Beach, W.A. (2006). Families, communication, and cancer. *San Diego Physician*, 4, 13-15.
- Beach, W.A., & Mandelbaum, J. (2005). "my mom had a stroke": Understanding how patients raise and providers respond to psychosocial concerns. In L.H. Harter, P.M. Japp, & C.M. Beck (Eds.), *Constructing our health: The implications of narrative for enacting illness and wellness* (343-364). Mahwah, NJ: Lawrence Erlbaum Associates.
- Jones, C.M. & Beach, W.A. (2005). "I just wanna know why": Patient's attempts and doctors' responses to premature solicitation of diagnostic information. In Judith F. Duchan & D.Kovarsky (Eds.), *Diagnosis as cultural practice* (103-136). New York: Mouton de Gruyter.
- Good, J.S. & Beach, W.A. (2005). Opening up gift-openings: Birthday parties as situated activity systems. *Text* 25, 565-593.
- Beach, W.A., Easter, D.W., Good, J.S. & Pigeron, E. (2005). Disclosing and responding to cancer *fears* during oncology interviews. *Social Science & Medicine*, 60, 893-910.
- Easter, D.E. & Beach, W.A. (2005). Competent patient care is dependent upon attending to empathic opportunities presented during interview sessions. *Current Surgery*, 61, 313-318.
- Beach, W.A. (2005). Responding to patients' concerns I. *San Diego Physician*, 4, 8-9.
- Beach, W.A. (2005). Responding to patients' concerns II. *San Diego Physician*, 7, 14-17.
- Beach, W.A. & Andersen, J. (2004). Communication and Cancer? Part II: Conversation

- analysis. *Journal of Psychosocial Oncology*, 21, 1-22.
- Beach, W.A. & Good, J.S. (2004). Uncertain family trajectories: Interactional consequences of cancer diagnosis, treatment, and prognosis. *Journal of Social and Personal Relationships*, 21, 9-35.
- Beach, W.A. & Lockwood, A. (2003). Making the case for airline *compassion fares*: The serial organization of problem narratives during a family crisis. *Research on Language and Social Interaction*, 36, 351-393.
- Beach, W.A. & Andersen, J. (2003). Communication and cancer? Part I: The noticeable absence of interactional research. *Journal of Psychosocial Oncology*, 21, 1-23.
- Beach, W.A. (2003). Managing optimism. In J. Mandelbaum, P. Glenn, & C. LeBaron (Eds.). *Studies in language and social interaction: In Honor of Robert Hopper* (175-194). Lawrence Erlbaum Associates.
- Beach, W.A. (2003). Phone openings, 'gendered' talk, and conversations about illness. In J. Mandelbaum, P. Glenn, & C. LeBaron (Eds.). *Studies in language and social interaction: In Honor of Robert Hopper* (573-588). Lawrence Erlbaum Associates.
- Beach, W.A. (2002). Between dad and son: Initiating, delivering, and assimilating bad cancer news. *Health Communication*, 14, 271-299. [lead article]
- Beach, W.A. & LeBaron, C. (2002). Body disclosures: Attending to personal problems and reported sexual abuse during a medical encounter. *Journal of Communication*, 52, 617-639.
- Beach, W.A. (2001). Introduction: Diagnosing lay diagnosis. *Text*, 21, 13-18.
- Beach, W.A.. (2001). Stability and ambiguity: Managing uncertain moments when updating news about mom's cancer. *Text*, 21, 221-250.
- Beach, W.A. & Dixon, C. (2001). Revealing moments: Formulating understandings of adverse experiences in a Health Appraisal interview. *Social Science & Medicine*, 52, 25-44.
- Beach, W.A. (2000). Inviting collaborations in stories about a woman. *Language in Society*, 29, 379-407.
- Beach, W.A. & Metzger, T.R. (1997). Claiming insufficient knowledge. *Human Communication Research*, 23, 562-588.

- Metzger, T.R. & Beach, W.A. (1996). Preserving alternative versions: Interactional techniques for organizing courtroom cross-examination. *Communication Research*, 23, 749-765.
- Beach, W.A. (1995). Preserving and constraining options: "Okays" and 'official' priorities in medical interviews. In G.H. Morris & Ronald J. Cheneil (Eds). *The talk of the clinic: Explorations in the analysis of medical and therapeutic discourse* (259-289). Hillsdale, NJ: Lawrence Erlbaum Associates, Inc.
- Jones, C.M. & Beach, W.A. (1995). Therapists' techniques for responding to unsolicited contributions by family members. In G.H. Morris & Ronald J. Cheneil (Eds). *The talk of the clinic: Explorations in the analysis of medical and therapeutic discourse* (49-70). Hillsdale, NJ: Lawrence Erlbaum Associates, Inc.
- Beach, W.A. (1995). Conversation analysis: "Okay" as a clue for understanding consequentiality. In S. J. Sigman (Ed.). *The consequentiality of communication* (121-162). Hillsdale, NJ: Lawrence Erlbaum Associates, Inc. (Reprinted from Beach, 1993).
- Beach, W.A. (1995). Maps and diggings. In S.J. Sigman (Ed.). *The consequentiality of communication* (223-226). Hillsdale, NJ: Lawrence Erlbaum Associates, Inc.
- Beach, W.A. (1994). Relevance and consequentiality. *Western Journal of Communication*, 58, 51-57.
- Beach, W.A. (1994). Orienting to the phenomenon. In F.L. Casmir (Ed.). *Building communication theories: A socio-cultural approach* (133-164). Hillsdale, NJ: Lawrence Erlbaum Associates, Inc. (Reprinted from Beach, 1990).
- Beach, W.A. (1993). The delicacy of preoccupation. *Text and Performance Quarterly*, 13, 299-312.
- Beach, W.A. (1993). Transitional regularities for 'casual' "Okay" usages. *Journal of Pragmatics*, 19, 325-352.
- Beach, W.A. & Lindstrom, A. K. (1992). Conversational universals and comparative theory: Turning to Swedish and American acknowledgement tokens-in-interaction. *Communication Theory*, 2, 24-49.

- Beach, W.A. (1992). Facilitating conversation in groups. In R.S. Cathcart and L.A. Samovar (Eds.), *Small group communication: A reader*, (6th edition), (263-271). Dubuque, IA: Wm. C. Brown, Co.
- Beach, W.A. (1991). Avoiding ownership for alleged wrongdoings. *Research on Language and Social Interaction*, 24, 1-36. [lead article]
- Beach, W.A. (1991). Searching for universal features of conversation. *Research on Language and Social Interaction*, 24, 349-366.
- Beach, W.A. (1991). Intercultural problems in courtroom interaction. In L. A. Samovar and R.E. Porter (Eds.), *Intercultural communication: A reader*, (6th Edition), (215-221). Belmont CA: Wadsworth Publishing Co.
- Beach, W.A. (1990). On (not) observing behavior interactionally. *Western Journal of Speech Communication*, 54, 603-612.
- Beach, W.A. (1990). Language as and in technology: Facilitating topic organization in a videotex focus group meeting. In M.J. Medhurst (Ed.), *Communication and the culture of technology* (197-220). Pullman, WA: Washington State University Press.
- Beach, W.A. (1990). Orienting to the phenomenon. In J.A. Anderson (Ed.), *Communication yearbook 13* (216-244). Beverly Hills, CA: Sage Publications.
- Beach, W.A. (1989). Foreword: Sequential organization of conversational activities. *Western Journal of Speech Communication*, 53, 85-90.
- Beach, W.A. (1988). Talking in groups: Understanding conversational structure. In R.S. Cathcart and L.A. Samovar (Eds.), *Small group communication: A reader* (5th Edition) (320-332). Dubuque, IA: William C. Brown, Co.
- Beach, W.A. (1988). Organizing courtroom contexts: Interactional resolutions to intercultural troubles. In L.A. Samovar and R.E. Porter (Eds.), *Intercultural communication: A reader* (5th Edition), (200-206). Belmont, CA: Wadsworth Publishing Co.
- Beach, W.A. (1985). Temporal density in courtroom interaction: Constraints on the recovery of past events in legal discourse. *Communication Monographs*, 52, 1-18. [lead article]

- Beach, W.A. (1983). Background understandings and the situated accomplishment of conversational telling-expansions. In Bob Craig and Karen Tracy (Eds.), *Conversational coherence: Form, structure, & strategy* (196-221). Beverly Hills, CA: Sage Publications.
- Beach, W.A. & Japp, P.M. (1983). Storifying as time-traveling: The knowledgeable use of temporally structured discourse. In R.N. Bostrom (Ed.), *Communication yearbook 7* (867-888). Beverly Hills, CA: Sage Publications.
- Beach, W.A. & Dunning, D.G. (1982). Pre-indexing and conversational organization. *Quarterly Journal of Speech*, 68, 170-185.
- Beach, W.A. (1982). Everyday interaction and its practical accomplishment: Progressive developments in ethnomethodological research. *Quarterly Journal of Speech*, 68, 314-327.
- Fisher, B.A. & Beach, W.A. (1979). Content and relationship dimensions of communicative behavior: An exploratory study. *Western Journal of Speech Communication*, 43, 201-211.

Book Reviews

- Beach, W.A. (2022). Review of *Okay across languages: Toward a comparative approach to its use in talk-in-interaction*. Emma Betz, Arnulf Depperman, Lorenza Mondada, & Marja-Leena Sorjonen (Eds.), John Benjamins Publishing Company, Amsterdam, 2021. *Journal of Pragmatics*, 190, 41-44.
- Beach, W.A. (2011). Review (book cover) of Charles Antaki (Ed.), *Applied conversation analysis: Intervention and change in institutional talk*. London: Palgrave
- Beach, W.A. (2002). Review (book cover) of Robert Hopper, *Gendering talk*. Michigan State University Press.
- Beach, W.A. (1998). Review of Anssi Perakyla, *Aids counselling: Institutional interaction and clinical practice*. Cambridge: Cambridge University Press, 1995. *Language in Society*, 27, 121-126.
- Beach, W.A. (1993). Review of Deirdre Boden and Don H. Zimmerman (Eds.), *Talk and social structure*. Cambridge: Cambridge University Press, 1991. *Language in Society*, 24, 428-431.

Beach, W.A. (1992). Review (book cover) of Robert Hopper, *Telephone conversation*, Bloomington, IN: Indiana University Press.

Beach, W.A. (1992). Review of Susan Berk Seligson, *The bi-lingual courtroom: Court interpreters in the judicial process*. Chicago, IL: The University of Chicago Press, 1990. *Research on Language and Social Interaction*, 25, 283-290.

Beach, W.A. (1987). Review of Donald G. Ellis and William A. Donohue (Eds.), *Contemporary issues in language and discourse processes*. New York: Erlbaum Associates, 1986. *Quarterly Journal of Speech*, 74, 358-362.

Additional (Selected) Works-in-Progress – Under Revision for Submission

Beach, W.A. (in progress). Why don't cancer patients look at their doctors? Averted gaze in the midst of seeking reassurance.

Beach, W.A. (in progress) Speaking "like the doctor": How family members report and understand cancer diagnosis and treatment options.

Beach, W.A., & de Villiers, J. (in progress). How do oncology nurses 'partner' with patients?

Beach, W.A. (in progress) Invoking deities: Finding God in everyday conversation.

Beach, W.A., & Wu, R. (in progress) Who are 'they'? Speakers' practices for referring to known and unknown others.

Beach, W.A., Symes, M. & Dixon, C.N. (in progress) Delicate inquiries regarding patients' sexual practices.

Other Monographs

Beach, W.A. (1991). "Okay" as projection device for fuller turn: Displaying "state of readiness" for movements to next-positioned matters. (300 page manuscript)

Beach, W.A. (1985). Making conversational sense of an INDAX/VIDEOTEX focus group meeting. Prepared for the Center for Communications, SDSU.

CONFERENCE ACTIVITIES

Refereed and Invited Papers/Panel Involvements

Beach, W.A. (2024). Conversation analysis data session (33rd annual). Western States Communication Association, Reno.

Beach, W.A. (2023). Language and social interaction: Applied equity research. National Communication Association pre-conference, National Harbor.

Gutzmer, K. & Beach, W.A. (2023). Gutzmer, K. & Beach, W.A. "She's a smaller girl": Summative weight-based labeling in pediatric encounters with parents and normal weight children. Western States Communication Association, Phoenix.

Beach, W.A. (2023). Conversation analysis data session (32nd annual). Western States Communication Association, Phoenix.

Beach, W.A. (2022). Conversation analysis data session (31st annual). Western States Communication Association, Portland.

Beach, W.A. (2021). Conversation analysis data session. National Communication Association, Seattle.

Beach, W.A. (2020). Conversation analysis data session (30th annual). Western States Communication Association, Santa Clara.

Beach, W.A. (2019). Conversation analysis data session. National Communication Association (Zoom).

Beach, W.A. (2019). Conversation analysis data session (29th annual). Western States Communication Association, Santa Clara.

Beach, W.A. (2018). President's Spotlight Panel: Celebrating the Distinguished Scholar Award for Wayne A. Beach. Western States Communication Association, Santa Clara.

Chapman, C. & Beach, W.A. (2018). Upgrading and downgrading pain descriptions during oncology interviews. Western States Communication Association, Santa Clara.

Beach, W.A. (2018). Conversation analysis data session (28th annual). Western States Communication Association, Santa Clara.

Beach, W.A., Dozier, D., & Chapman, C. (2017). Family conversations about cancer transcend ethnic-racial differences. National Communication Association,

Dallas.

Beach, W.A. (2017). Translating *When Cancer Calls...* into practice. National Communication Association, Dallas.

Beach, W.A. (2017). Conversation analysis data session. National Communication Association, Dallas.

Beach, W.A. (2017). Scholars' open office hours (invited participant). National Communication Association, Dallas.

Beach, W.A. (2017). Conversation analysis data session (27th annual). Western States Communication Association, Salt Lake City.

Beach, W.A. & Prickett, E. (2016). Laughter, humor, and cancer: Delicate moments and poignant interactional circumstances. National Communication Association, Philadelphia.

Beach, W.A. (2016). Scholars' open office hours (invited participant). National Communication Association, Las Vegas.

Beach, W.A. (2016). Conversation analysis data session. National Communication Association, Washington, D.C.

Beach, W.A. (2016). Conversation analysis data session (26th annual). Western States Communication Association, San Diego.

Beach, W.A. (2015). Scholars' open office hours (invited participant). National Communication Association, Las Vegas.

Beach, W.A. (2015). Conversation analysis data session. National Communication Association, Washington, D.C.

Beach, W.A., Dozier, D.D., Buller, M.K., Gutzmer, K., Fluharty, L., Myers, V.H., & Buller, D.B. (2015). The *Conversations about Cancer* (CAC) Project-Phase II: National findings from a randomized control trial. International Communication Association, San Juan, PR.

Beach, W.A. (2015). Conversation analysis data session (25th annual). Western States Communication Association, Albuquerque.

- Beach, W.A. (2014). Offerings of (re)assurance and varieties of responses from cancer patients. International Conference on Conversation Analysis, UCLA.
- Beach, W.A. (2014). Conversation analysis data session (24th annual). Western States Communication Association, Albuquerque.
- Beach, W.A. (2014). Conversation analysis data session. National Communication Association, Chicago.
- Beach, W.A. (2013). Doctors' disattendings and withholdings as threats to patient safety. National Communication Association, Washington, D.C.
- Beach, W.A. (2013). Is 'interpersonal' a fundable grant opportunity? National Communication Association, Washington, D.C.
- Beach, W.A. (2013). Conversation analysis data session. National Communication Association, Washington, D.C.
- Beach, W.A. (2013). Scholars' open office hours (invited participant). National Communication Association, Washington, D.C.
- Beach, W.A. (2013). Conversation analysis data session (23rd annual). Western States Communication Association, Albuquerque.
- Gutzmer, K. & Beach, W. (2012). "having an ovary this big is not normal": How doctors negotiate patients' sickness or wellness during oncology interviews. National Communication Association, Orlando.
- Beach, W.A. (2012). Conversation analysis data session. National Communication Association, Orlando.
- Beach, W.A. (2012). Scholars open office hours (invited participant). National Communication Association, Orlando.
- Beach, W.A. (2012). Conversation analysis data session (22nd annual). Western States Communication Association, Albuquerque.
- Beach, W.A. (2011). Conversation analysis data session (21st annual). Western States Communication Association, Monterey.
- Beach, W.A. (2010). Conversation analysis data session. National Communication

- Association, San Francisco.
- Beach, W.A. (2010). Scholars open office hours (invited participant). National Communication Association, San Francisco.
- Beach, W.A. (2010). Fears, uncertainties, and hopes during oncology interviews. National Communication Association, San Francisco.
- Beach, W.A. (2010). Minimization in the face of cancer. National Communication Association, San Francisco.
- Beach, W.A. (2009). Conversation analysis data session. National Communication Association, Chicago.
- Beach, W.A. (2009). Scholars open office hours (invited participant). National Communication Association, Chicago.
- Beach, W.A. (2008). Conversation analysis data session. National Communication Association, San Diego.
- Beach, W.A. (2008). LSI trajectories: Remembering Robert Hopper, looking ahead. National Communication Association, San Diego.
- Beach, W.A. (2007). Conversation analysis data session. National Communication Association, Chicago.
- Beach, W.A. (2007). State of readiness: How families rely on figurative expressions When talking through cancer. National Communication Association, Chicago.
- Beach, W. A. (2007). Chair/Respondent. Studies of physician-patient and physician-physician communication. National Communication Association, Chicago.
- Beach, W.A. (1990-2007). Conversation analysis data/listening session. Western States Communication Association. (Annual session for nearly 20 years).
- Beach, W.A. (2006). Conversation analysis data session. National Communication Association, San Antonio
- Beach, W.A. (2006). Focus on 4 noted LSI scholars (Beach, Phillipsen, Sanders, & Tracy): Creating connections and future directions for research on Language and Social Interaction. National Communication Association, San Antonio.

- Beach, W.A. (2006). (Respondent). Conversational moves: Creating connections and establishing meaning. National Communication Association, San Antonio.
- Beach, W.A. (2006). Who are 'they'? Speakers' practices for referring to known and unknown others. International Conference on Conversation Analysis, Helsinki, Finland.
- Beach, W.A. (2006). Creating connections and future directions for research in Language and Social Interaction. National Communication Association, San Antonio.
- Beach, W.A. (2005). Under the eye of the doctor I: Gaze withdrawal by patients. National Communication Association, Boston.
- Beach, W.A. (2004). Impact displays: Averted gazes. National Communication Association, Chicago.
- Beach, W.A. (2004). Affective epistemics: When few words are all there are. National Communication Association, Chicago.
- Beach, W.A., Easter, D.E., Good, J., & Pigeron, E. (2004). Disclosing and responding to cancer fears during oncology interviews. International Communication Association, New Orleans.
- Beach, W.A. (2004). From coding to community in early phases of LSI research. National Communication Association, Chicago.
- Beach, W.A. (2004). Discussion panel on NSF funding for communication research. National Communication Association, Chicago.
- Respondent (2004). Institutional interactions at work. National Communication Association, Chicago.
- Beach, W.A., Good, J., & Pigeron, E. (2003). Cancer "fears" during oncology interviews. International Communication Association, San Diego.

- Respondent (2003). Gesture as a situated activity. International Communication Association, New Orleans.
- Beach, W.A., Pigeron, E., & Good, J.S. (2003). Encountering oncology: Describing and responding to cancer symptoms. International Communication Association, San Diego.
- Easter, D.E. & Beach, W.A. (2003). Competent patient care is dependent upon attending to empathic opportunities presented during interview sessions. Association for Oncological Surgery, Vancouver.
- Beach, W.A., Pigeron, E., & Good, J.S. (2003). Contradictions between good and bad cancer news during oncology interviews. Western States Communication Association, Seattle.
- Beach, W.A. & Lockwood, A. (2002). Soliciting compassion: Calling the airlines for discounted fares during a family crisis. National Communication Association, New Orleans.
- Jones, C.M. & Beach, W.A. (2002). Patients' attempts and doctors' responses to premature solicitation of diagnostic information. National Communication Association, New Orleans.
- Beach, W.A. (2001). News updates. National Communication Association, New Orleans.
- Beach, W.A. (2001). When okay is not okay: Some prosodic displays of incongruity in interaction. National Communication Association, Atlanta.
- Beach, W.A. & LeBaron, C.L. (2001). Body disclosures: Attending to personal problems and reported sexual abuse in a medical encounter. National Communication Association, Atlanta.
- Beach, W.A. (2001). Between dad and son: Initiating, delivering, and assimilating bad cancer news. National Communication Association, Atlanta.
- Beach, W.A. (2000). Revealing moments: Formulating understandings of adverse experiences in a health appraisal interview. National Communication Association, Seattle.
- Beach, W.A. (2000). Owning and updating news regarding cancer. National

- Communication Association, Seattle.
- Beach, W.A. (2000). Owning and updating news regarding cancer. National Communication Association, Seattle.
- Beach, W.A. (2000). Recurring problems with describing, explaining, and prescribing. National Communication Association, Seattle.
- Beach, W.A. (1999). Managing optimism in talk about cancer. National Communication Association, Chicago.
- Beach, W.A. (1999). Lay diagnosis: A special edition of Text. Special panel on 'The legacy of Robert Hopper: A celebration and memorial. National Communication Association, Chicago.
- Beach, W.A. (1999). Conversation analysis and ethnomethodology: Reflections on accomplishments and goals. National Communication Association, Chicago.
- Beach, W.A. (1999). Building bridges: Linking conversation analysts and medical practitioners. National Communication Association, Chicago.
- Beach, W.A. (1999). Owning, updating, and assimilating 'family' news regarding cancer. National Communication Association, Chicago.
- Beach, W.A. (1999). The formulating sequence: Displaying, confirming, and sharing understandings in a Health Appraisal medical interview. Western Communication States Association, Vancouver.
- Beach, W.A. (1999). Participant: Conversation analysis -- Ninth annual data session. Western States Communication Association, Denver.
- Beach, W.A. (1999). Tracing the evolution and trajectory of ethnomethodology and conversation analysis. National Communication Association, Chicago.
- Beach, W.A. (1999). Reflections on Robert Hopper. National Communication Association, Chicago.
- Beach, W.A. (1999). Inviting collaborations in stories about a woman. TOP FOUR PAPER: International Communication Association, San Francisco.
- Beach, W.A. & Metzger, T.M. (1997). Claiming insufficient knowledge. TOP FOUR

PAPER: National Communication Association, Chicago.

Beach, W.A. (1997). Respondent: Problem solving, decision-making, and storytelling – Conversation analytic studies. National Communication Association, Chicago.

Beach, W.A. (1997). Respondent: Special panel on *Conversations about illness* -- Family therapy team analysis of conversational metaphors. Southern States Communication Association, San Antonio.

Beach, W.A. (1997). Storytelling as choral enactment. Southern States Communication Association, San Antonio.

Beach, W.A. (1997). Respondent: TOP FOUR PAPERS in language and social interaction. Western States Communication Association, Denver.

Beach, W.A. (1997). Participant: Conversation analysis -- Eighth annual data session. Western States Communication Association, Denver.

Beach, W.A. (1996). Chair: Methods for teaching language and social interaction methods. Speech Communication Association, San Diego.

Beach, W.A. (1996). Participant: Authors of 'everyday communication' book series: *Conversations about illness: Family preoccupations with bulimia*. Speech Communication Association, San Diego.

Beach, W.A. (1996). Participant – Spotlight panel for Language and Social Interaction: The scholarship of Robert Hopper. International Communication Association, Chicago.

Beach, W.A. (1996). News pronouncements. Western States Communication Association, Monterey.

Beach, W.A. (1996). Participant: Conversation analysis -- Seventh annual data session. Western States Communication Association, Monterey.

Beach, W.A. (1995). Participant: Conversation analysis -- Sixth annual data session. Western States Communication Association, Portland.

Beach, W.A. (1995). Preserving and constraining options: "Okays" and 'official' priorities in medical interviews. International Communication Association,

Albuquerque.

Beach, W.A. (1995). From troubles to problems regarding bulimia. International Communication Association, Albuquerque.

Stahl, L. & Beach, W.A. (1995). Embedded complaints and story organization in Chinese and American interactions. International Communication Association, Albuquerque.

Beach, W.A. (1994). Chair and respondent: Ecologies of practical action. Speech Communication Association, New Orleans.

Beach, W.A. (1994). Participant: Conversation analysis -- Fifth annual data session. Western States Communication Association, Sacramento.

Shird, M.M. & Beach, W.A. (1994). Interactional organization of call-responses in a black community church. Speech Communication Association, New Orleans.

Shird, M.M. & Beach, W.A. (1994). Reperforming black history in a church community. Speech Communication Association, New Orleans.

Jones, C.M. & Beach, W.A. (1993). Therapists' techniques for responding to unsolicited comments by family members. International Communication Association, Washington D.C.

Beach, W.A. (1993). Judges' sanctions. Speech Communication Association, Miami,

Beach, W.A. (1993). Orienting to the phenomenon II. Speech Communication Association, Miami.

Beach, W.A. (1993). Conversation analysis as an approach to consequentiality: Turning to "okay" as a clue. International Communication Association, Washington D.C.

Beach, W.A. (1993). Respondent: Juvenile discourse. Speech Communication Association, Miami.

Beach, W.A. (1993). Participant: Talk at work: Studies of health visitors, judges, and cancer hotlines. Western Speech Communication Association, Albuquerque.

Beach, W.A. (1993). Participant: Conversation analysis -- Fourth annual data session. Western Speech Communication Association, Albuquerque, 1993.

- Beach, W.A. (1992). Respondent: Language behavior in context. Western Speech Communication Association, Boise.
- Beach, W.A. (1992). Participant: Conversation analysis -- Masters data session. Western Speech Communication Association, Boise.
- Beach, W.A. (1992). Okay-prefaced queries in institutional talk. Speech Communication Association, Chicago.
- Beach, W.A. (1992). Okays and their consequences: Achieving next-positioned tasks-in-interaction. International Communication Association, Miami.
- West, J. & Beach, W.A. (1992). Turning to conversation as a resource for communication training. Western Communication Association, Boise.
- Beach, W.A. (1991). Establishing transitional regularities in 'casual' okay usages. Speech Communication Association, Atlanta.
- Beach, W.A. & Lindstrom, A.K. (1990). Interactional alternatives to a priori conceptions of swedish 'culture'. TOP FOUR PAPER: Speech Communication Association, Chicago.
- Beach, W.A. (1990). Double trouble: Speech poetics and participants' projects. Speech Communication Association, Chicago.
- Beach, W.A. (1990). Facilitating topic organization. Western Speech Communication Association, Sacramento.
- Beach, W.A. (1990). Chair: Talk at work: Natural language approaches to various work settings. Speech Communication Association, Chicago.
- Beach, W.A. (1990). Participant: Conversation analysis -- Open listening & data session. Western Speech Communication Association, Sacramento.
- Beach, W.A. (1989). Functional aspects of stories and accounts. Speech Communication Association, San Francisco.
- Beach, W.A. (1989). Regulating court traffic: Judges' devices for keeping interaction 'on track'. Charles Sapp Special Lecture Series -- Department of Speech

Communication, University of Texas-Austin.

Beach, W.A. (1989). Language as and in technology. Communication and technology conference, Texas A&M University.

Beach, W.A. (1987). The noticeable absence of argument in courtroom interaction. Alta Summer Conference on Argumentation.

Beach, W.A. (1987). Chair: Contemporary philosophical perspectives on communication. International Communication Association, Montreal.

Beach, W.A. (1987). Chair: Cognitive, syntactic and pragmatic approaches to conversation. International Communication Association, Montreal.

Beach, W.A. (1987). Respondent: TOP FOUR PAPERS in language behavior. Western Speech Communication Association, Salt Lake City.

Beach, W.A. (1986). Tactical ambiguities in the reformulations of past ambiguous events. Western Speech Communication Association, Tucson.

Beach, W.A. (1985). Time and tactic in courtroom conversations. American Criminology Association, San Diego.

Beach, W.A. (1985). Participant: Innovative approaches to instructional research. International Communication Association, Honolulu.

Beach, W.A. (1985). Respondent: Applied conversation analysis. International Communication Association, Honolulu.

Beach, W.A. (1985). Chair: Loneliness in interpersonal communication. International Communication Association, Honolulu.

Beach, W.A. (1985). Respondent: TOP THREE PAPERS in language behavior. Western Speech Communication Association.

Beach, W.A. (1985). Participant: Qualitative approaches to communication research. Western Speech Communication Association, Fresno.

Beach, W.A. (1984). The tactical significance of temporal/spatial 'shifts' in courtroom interrogation and testimony. Speech Communication Association, Chicago.

- Beach, W.A. (1984). Testimony as time-traveling: The creation of temporally structured reality in the courtroom. Spotlight panel on communication and the law. Western Speech Communication Association, Seattle.
- Beach, W.A. (1983). Everyday language and the temporal/spatial display of cultural practices. Seminar participant: The study of culture in communication research. Speech Communication Association, Washington, D.C.
- Beach, W.A. (1989). Interactional techniques for blame avoidance. International Communication Association, San Francisco.
- Beach, W.A. (1989). Initiating and pursuing blame in interaction. TOP FOUR PAPER: Western Speech Communication Association, Spokane.
- Beach, W.A. (1988). Orienting to the phenomenon. Speech Communication Association, New Orleans.
- Beach, W.A. (1987). Modes of reciprocity in three-party court-elicited pleas and arraignments. Speech Communication Association, Boston.
- Beach, W.A. (1987). Achieving descriptions in courtroom interrogation and testimony. TOP THREE PAPER: Western Speech Communication Association, Salt Lake City.
- Landgraf, J.M. & Beach, W.A. (1987). The cycle of children's play: Gaining access and sustaining focus in sibling interactions. International Communication Association, Montreal.
- Beach, W.A. & Hyde, M.J. (1986). Methods for achieving creatively 'factual' descriptions of essentially incomplete occasions in trials. International Communication Association, Chicago.
- Beach, W.A. (1985). Storified discourse: Temporal/spatial displays of communicative competency. International Communication Association, Honolulu.
- Beach, W.A., Lauber, J., Brown, L., Burnett, B. & Chandler, S. (1984). Temporal dimensions of tactical courtroom discourse. TOP THREE PAPER: Speech Communication Association, Chicago.
- Beach, W.A. (1984). Temporal density in courtroom interaction: Constraints on the

recovery of past events in legal discourse. International Communication Association, San Francisco.

Beach, W.A. & Japp, P.M. (1983). Storifying as time-traveling: The knowledgeable use of temporally structured discourse. TOP THREE PAPER: International Communication Association, Dallas.

Beach, W.A. (1983). Background understandings and the situated accomplishment of conversational telling-expansions. TOP THREE PAPER: Western Speech Communication Association, Albuquerque.

Beach, W.A. (1983). Chair: Approaches to analyzing discourse coherence. Speech Communication Association, Louisville.

Beach, W.A. (1982). Chair: Recent advances in the study of conversational interaction and discourse processes. International Communication Association, Boston.

Beach, W.A. & Dunning, D.G. (1982). Pre-indexing and conversational organization. Speech Communication Association, Boston.

Beach, W.A. & Rossi, A.M. (1982). Reality reconstruction and courtroom justice: Interactional formulations of 'fair and impartial' treatments. Western Speech Communication Association, Denver.

Beach, W.A. & Rossi, A.M. (1981). Reflexive presuppositions and the production of coherent discourse. International Communication Association, Minneapolis.

Beach, W.A. (1981). The social accomplishment of blues entertainment: Live at the Zoo Bar. Central States Speech Association, Chicago.

Beach, W.A. (1981). Reflexive analysis of conversational sequencing in group systems. International Communication Association, Acapulco.

Beach, W.A. (1981). Respondent: Communication as an occasioned corpus: Comments on 'methods and messages'. Western Speech Communication Association, San Jose.

Beach, W.A. (1980). Reflexivity and the analysis of conversational coding. American Educational Research Association, Boston.

- Beach, W.A. (1980). Enacting coding routines: Current problems in operationalizing the 'interactional view'. Western Speech Communication Association, Portland.
- Beach, W.A. (1979). Loose thinking and the study of relational processes. Central States Speech Association, St. Louis.
- Beach, W.A. (1979). Respondent: Discussion and critique of 'talking, interacting and conversing'. International Communication Association, Philadelphia.
- Beach, W.A. (1978). Ignoring the interpretive work of the coder: A note on methodological problems and theoretic implications for sequential interaction research. Speech Communication Association, Minneapolis.
- Fisher, B.A. & Beach, W.A. (1978). The ongoing process of relational developments in dyads: A preliminary report. International Communication Association, Chicago.
- Beach, W.A. (1977). Stocktaking open-systems research and theory: A critique and proposals for action. Western Speech Communication Association, Phoenix.
- Beach, W.A. & Fisher, B.A. (1977). Communication as social relationship: Implications of the cognitions-behaviors dichotomy for communication theory. Western Speech Communication Association, Phoenix.
- Fisher, B.A. & Beach, W.A. (1977). Empirical correlates of content and relationship communication: An exploratory study. Speech Communication Association, Washington, D.C.
- Beach, W.A. (1976). Conceptual and methodological alternatives to studying the rules perspective of communicative behavior: Some pragmatic concerns. SCA Research Doctoral Honors Seminar: University of Massachusetts, Amherst.
- Schuetz, J. & Beach, W.A. (1976). Rhetorical sensitivity and the campaign of Jimmy Carter. Western Speech Communication Association, San Francisco.
- Beach, W.A. & Wilmot, W.W. (1975). Self-disclosure as manipulation: A paradoxical perspective. Western Speech Communication Association, Seattle.
- Beach, W.A. and Petersen, D.D. (1974). Self-actualization and human information processing: An integration of behavioral correlates. International Communication Association, Chicago.

Beach, W.A. (1974). Personalizing group environments: A conceptual approach to more effective small group functioning. DEBUT AWARD WINNER: Western Speech Communication Association, Newport Beach.

Refereed Panels, Programs, & Workshops

(2010) (with Jeffrey Robinson). The practice(s) of cancer care: Bridging academic and professional perspectives. National Communication Association.

(2010) (with Jeffrey Robinson). Cancer care communication and health outcomes: Bridging research and oncology practice. National Communication Association.

(2004-2015). Conversation analysis data/listening sessions. National Communication Association.

(1990-2015). Conversation analysis data/listening sessions. Western Speech Communication Association.

(2002). Giving voice to the patient and family: How patients and families talk with doctors, and each other, about their health care concerns. Society for Teachers of Family Medicine, San Diego.

(1993). Talk at work: Studies of health visitors, judges, and cancer hotlines. Western Speech Communication Association, Albuquerque.

(1990). Speech errors as conversational poetics. Speech Communication Association, Chicago (with Michael Motley & Robert Hopper).

(1987). Conversational openings in medical encounters, telephone calls, and courtroom interactions. Speech Communication Association, Boston.

(1984). Time, space and social action. Speech Communication Association, Chicago.

(1982). Philosophy of communication: From phenomenology, to ethnomethodology, to semiotics. Speech Communication Association, Louisville (Michael J. Hyde, Richard L. Lanigan.)

(1981). Providing ethnomethodological accounts: Everyday communication as a practical accomplishment. Central States Speech Association, Chicago.

- (1980). Hermeneutic phenomenology as communication inquiry: Issues and applications. Central States Speech Association, Chicago.
- (1978). Conversation and interaction analysis: An integration of theory and method. Speech Communication Association, Minneapolis.

Selected Participation in Specialty Conferences

- (2018) International Conference of Conversation Analysis. Loughborough, England.
- (2016) Conference on Medical Interactions. Rutgers University.
- (2016) Communication, Medical Errors, & Patient Safety. International Society for Communication Science & Medicine. Konstanz, Switzerland.
- (2015) The Golden Bridge: Communication & Patient Safety. International Society for Communication Science & Medicine. Montecatini Terme, Italy.
- (2014) International Conference on Conversation Analysis, UCLA.
- (2013). D.C. Health Communication Conference: Translating Research into Practice. George Mason University.
- (2010) International Conference on Conversation Analysis. Mannheim, Germany.
- (2008) American Academy on Communication in Healthcare. University of Wisconsin, Madison.
- (2007) CLIC Conference: Center for language, interaction, and culture. University of California, Los Angeles.
- (2007) International Conference on Conversation Analysis and Doctor-Patient Interaction. University of Exeter Medical School, Exeter, England.
- (2006) International Conference on Conversation Analysis. Helsinki, Finland.
- (2005) CLIC Conference: Center for language, interaction, and culture. University of California, Santa Barbara.
- (2003) Conversation analytic approaches to healthcare interactions. International

Communication Association, San Diego.

(1998) CLIC Conference: Center for language, interaction, and culture. University of California, Los Angeles.

(1997) CLIC Conference: Center for language, interaction, and culture. University of California, Los Angeles.

(1989) Communication and technology conference. Texas A&M University.

(1987) Summer conference on argumentation. Alta, Utah.

(1986) Talk and social structure conference. University of California, Santa Barbara.

(1985) Sixth annual conference on discourse analysis: Conversation analysis in communication research. Temple University.

(1985) Georgetown summer linguistics conference: Language in the judicial process. Georgetown University.

(1982) Conference on language and discourse processes. Michigan State University.

(1982) Third annual conference on discourse analysis: Conversational coherence. Temple University.

(1981) Co-Coordinator: First annual summer conference on conversational interaction and discourse processes. (with Sally Jackson & Scott Jacobs). University of Nebraska-Lincoln.

(1979) ASILOMAR conference on the "interactional view". Monterey, California.

SELECTED & INVITED UNIVERSITY & COMMUNITY LECTURES & COLLOQUIA

(2018) Keynote Speaker" Pain, misuse, and abuse: Exposing communication practices driving the opioid epidemic. Sidore Lecture Series on Contextualizing and Reframing the Opioid Crisis in New Hampshire – Interdisciplinary Perspectives on Policy, Practice, and Discourse.

(2018) Making cancer visible. UCLA interdisciplinary series on communication and the body. (Marjorie Goodwin, host)

- (2017) Making cancer visible. STEM Translational Communication Center, University of Florida, Gainesville.
- (2017). University-community screening of *When Cancer Calls...* . University of Florida, Gainesville.
- (2017) *When Cancer Calls...* : A ‘triggering device’ for improving communication and quality of life. Keynote Address, TRIP (Translating Research Into Practice) Center, Indiana University-Purdue University, Indianapolis.
- (2017) Analyzing video recordings of oncology interviews. Doctoral Seminar, Indiana University-Purdue University, Indianapolis.
- (2016) Communication and cancer in clinics and homes. SDSU *Discovery Slam*.
- (2015) Screening, *When Cancer Calls...*, University of Iowa, Department of Communication, Office of Outreach & Engagement, College of Public Health, Obermann Center for Advanced Studies, Holden Comprehensive Cancer Center.
- (2015) Some non-intuitive findings about communication and cancer. Holden Comprehensive Cancer Center. University of Iowa.
- (2015) National findings and global implications for *When Cancer Calls...* . Department of Communication, University of Iowa.
- (2014) Screening, *When Cancer Calls...*, Rutgers University and Rutgers Cancer Institute of New Jersey.
- (2014) When good cancer news is treated as insufficient: Moments involving “stability” and “worry”. Rutgers University.
- (2014) Offerings of ‘reassurance’ and varieties of responses by cancer patients. University of Nebraska-Lincoln.
- (2013) *When Cancer Calls...* : Alternative approaches to understanding communication and cancer. University of California, Santa Barbara.
- (2013) Empathy, sympathy, and reassurance: Toward the explication of compassion when managing cancer. Northeastern University, Boston.
- (2013) Why does good news get rejected by cancer patients? University of Utah.

- (2013) Offerings of 'reassurance' and varieties of responses by cancer patients. 'Medical Messenger' Speaker Series, Emerson College, Boston.
- (2012). Orange County Oncology Nursing Society. "Hopefully I caught mine early enough": Communication, hope, and the benign order of 'cancer' care. Costa Mesa.
- (2012). Keynote Speaker, International Conference on 'Narratives Beyond Intuition': An International Approach Using Multimodal Database. Yansei University, Seoul, Korea.
- (2012). Responding to Patients' Emotional Concerns. Seoul National University.
- (2011). B. Aubrey Fisher Memorial Lecture (25th Annual), University of Utah.
- (2011). Keynote Speaker: International Conference on Laughter, Humor, & Interaction. Emerson College, Boston.
- (2011). Keynote Speaker: Scripps Cancer Center's 9th Annual Advanced Practice Oncology Providers Symposium "Hopefully I caught mine early enough": Communication, hope, and the benign order of 'cancer' care. San Diego.
- (2010). Communication and the organization of primal matters during oncology interviews. Moores UCSD Cancer Center, San Diego.
- (2010). Locating 'health disparities' in interaction. Comprehensive SDSU/UCSD Partnership on Cancer Disparities
- (2009). Video analysis of communication and cancer. Joint SDSU/UCSD Doctoral Program in Public Health.
- (2008). The value of conversation analysis (CA) for understanding and improving cancer care. Scripps Health, San Diego.
- (2007). Integrating qualitative (CA) and quantitative data: A new metric for analyzing encounters with cancer. Joint SDSU/UCSD Doctoral Program in Public Health.
- (2006). Addressing patients' psychosocial concerns during pre-surgical interviews. University of California, San Diego, School of Medicine, Division of Surgery.

- (2005). Managing patients' contributions in 'real-time'. VA Hospital, UCSD/La Jolla.
- (2004). Impact displays: Disclosing and responding to cancer *fears* during oncology interviews. ZiF Interdisciplinary Institute, University of Bielefeld, Germany.
- (2004). Communication during surgical interviews. University of California, San Diego School of Medicine, Division of Surgery.
- (2003). Communication & cancer?: Understanding how family members talk through illness. University Symposium, Center for Leadership, Rutgers University.
- (2003). Disclosing and responding to cancer "fears" during oncology interviews. Colloquium, Department of Communication, Rutgers University.
- (2003). Diagnosing lay diagnosis: Attending and disattending patients' concerns during medical interviews. Grand Rounds, University of California, San Diego School of Medicine. Division of Surgery.
- (2003). Diagnosing lay diagnosis: Attending and disattending patients' concerns during oncology interviews. Grand Rounds, University of California-Irvine Medical Center. Chao Family Comprehensive Cancer Center
- (2003). Lay understandings of family cancer circumstances. SLOAN Center for Family Communication. University of California, Los Angeles.
- (2002). Attending and disattending patients' and family members' concerns. VA Hospital and Research Center, La Jolla.
- (2002). Communication and psychosocial oncology: Understanding how families, patients, and cancer professionals talk through cancer. University of California-Irvine Medical Center. Chao Family Comprehensive Cancer Center.
- (2002). Patterns of communication between patients and health care providers. Cancer Center retreat, University of California, San Diego.
- (2001). Attending and disattending: Recurrent problems between family members, patients, and doctors talking through illness. Department of Communication, University of California, Santa Barbara.
- (2000). Hope and optimism as family resources when talking through cancer. Myhre

Lecture Series, Carroll College, Helena, Montana.

- (1999). Revealing moments: Formulating understandings of adverse experiences in a Health Appraisal interview. Department of Speech Communication, University of Texas-Austin.
- (1999). Opening moments of the 'malignancy calls' (Data session). Department of Speech Communication, University of Texas-Austin.
- (1999). Conversations about illness. Presentation to UCSD/SDSU General Preventive Medicine Residency Program. Department of Health Services, San Diego State University.
- (1999). Between Dad and Son: Initiating, delivering, and assimilating bad news regarding Mom's cancer. Department of Sociology, University of Indiana.
- (1999). Inviting collaborations in stories about a woman. Department of Communication, University of Indiana.
- (1998). Devious voices: Storytelling as choral enactment. Department of Communication, University of Utah. (Special colloquium on "Interaction, sexism, and gender"; joint lecturer with Robert Hopper)
- (1998). Conversation analytic data session: Communication in medical interviews. Department of Communication, University of Utah. (with Robert Hopper).
- (1998). Assimilating "family" news regarding cancer. Department of Speech Communication, Southern Illinois University.
- (1998). Devious voices: Storytelling as choral enactment. (Data session). Department of Speech Communication, Southern Illinois University.
- (1998). Interaction in family therapy. (Special session with family therapists and researchers.) Department of Education, Southern Illinois University.
- (1998). The social construction of illness and bulimia. Medical Sociology class, Department of Sociology, University of California-Los Angeles.
- (1998). Conversations and bulimia in families. (Seminar.) Department of Speech Communication, University of Texas-Austin.

- (1998). Adverse childhood experiences and later adult illness. (Data session.) Department of Speech Communication, University of Texas-Austin.
- (1998). Uncertain trajectories: Problems with delivering and updating news regarding family cancer. AMC Cancer Research Center, Denver.
- (1997). Claiming insufficient knowledge. Interdisciplinary colloquium on language, interaction, and culture. Department of Sociology, University of California-Santa Barbara.
- (1997). Family preoccupations with bulimia. Department of Communication, University of Colorado-Boulder.
- (1997). Voicing thoughts and behaviors: Sexism as vernacular choral performance. (Seminar/data session.) Department of Communication, University of Colorado-Boulder.
- (1997). Interaction in medical interviews. (Data session.) Department of Communication, University of Colorado-Boulder.
- (1996). Judges' techniques for regulating court traffic. Department of Sociology, University of California, San Diego.
- (1993). Judges' sanctions. University of California, Santa Barbara (co-sponsored by Communication Department and Law & Society Program).
- (1991). 'Okay' as projection device for fuller turn: Displaying 'state of readiness' for movements to next-positioned matters," Department of Sociology, University of California - Santa Barbara.
- (1988). Courtroom power. Department of Rhetoric and Communication. University of California-Davis.
- (1988). Displays of power in courtroom interaction. Charles Sapp Special Lecture Series, Department of Speech Communication, University of Texas- Austin.
- (1987). Alternative methods for analyzing doctor-patient interactions. Dartmouth School of Medicine.

(1986). Background understandings. Department of Sociology, University of California, San Diego.

SELECTED JOURNAL EDITING

Communication Studies (Associate Editor, 2004-2006)
Western Journal of Communication (Associate Editor, 1995-2003; Referee; Guest Editor, 1989)
Communication Reports (Associate Editor, 1994-1997)
Communication Monographs (Associate Editor, 1993-1996)
Communication & Medicine (Reviewer)
Health Communication (Reviewer)
Journal of Psychosomatic Medicine (Reviewer)
Communication and Medicine (Reviewer)
Journal of Psychosocial Oncology (Reviewer)
Research on Language and Social Interaction (Associate Editor, 2007-present; Reviewer)
Journal of Social and Personal Relationships (Reviewer)
Language and Social Psychology (Reviewer)
Language in Society (Reviewer)
Journal of Pragmatics (Reviewer)
Text (Referee; Guest Editor, 2001)
The Oncologist (Reviewer)
Human Communication Research (Reviewer)
Communication Theory (Reviewer)
Journal of Applied Communication Research (Reviewer)
Text and Performance Quarterly (Reviewer)
Critical Studies in Mass Communication (Reviewer)
Communication Research (Reviewer)
Communication Quarterly (Reviewer)
Communication Education (Reviewer)
Central States Speech Journal (Associate Editor, 1980-1982)

PROFESSIONAL AFFILIATIONS AND SERVICE

International Society for Conversation Analysis (2014-present)

Paper Reader, Presenter, and Panel Chair for Conferences in Mannheim, Germany (2010), UCLA (2014), Loughborough, UK (2018), & University of Queensland (2023)

National Communication Association (1997-present)

Speech Communication Association (1977-1997)
 LSI Dissertation Award Committee (1998)
 Journal Referee (1982-present)
 Associate Editor, Communication Monographs (1993-1996)
 Paper Reader, Language and Social Interaction/Speech and Language Sciences
 (1984-present, 13 reviews)
 Member, Legislative Council (1986 - 1988)
 Chair, Speech and Language Sciences Division (1986 - 1987)
 Vice-Chair and Program Planner, Speech and Language Sciences Division (1985 - 1986)
 Vice-Chair Elect, Paper Reader and Nomination Committee, Speech and Language
 Sciences Division (1983 - 1984)

International Communication Association (1978 - present)

Paper Reader, Language and Social Interaction (1991 - present, 4 reviews)
 Journal Referee (1984-present)
 ICA Nominating Committee (1987 - 1988)
 Paper Reader, Interpersonal Communication Division (1984 - 1986)
 Paper Reader, Philosophy of Communication Interest Group (1981-1989, 5 reviews)

Western States Communication Association (1974 - present)

Western Speech Communication Association (1973-1996)
 Associate Editor, Western Journal of Speech Communication/Western Journal of
 Communication, (1987 - 1990)
 Guest Editor/Special Issue, Western Journal of Speech Communication, 53/2 (1989)
 Journal Referee (1978-present)
 Legislative Council (1995-1996)
 Chair: Language and Social Interaction Division (1994-1995)
 Vice-Chair, Language Behavior (1993-1994)
 Vice-Chair Elect, Language Behavior (1991-1992)
 Paper Reader, Language and Social Interaction/Language Behavior Division
 (1985-present, 10 reviews)
 Paper Reader, Communication & Law Interest Group (1985-1986)
 Paper Reader, Health Communication (2010-present)

Central States Speech Association (1978 - 1984)

Associate Editor, Central States Speech Journal (1980 - 1982)
 Paper Reader, Communication Theory Interest Group (1980 - 81)

Earlier Involvements

Society for Phenomenology and the Human Sciences, 1981 - 1985.

Semiotic Society of America, 1983 - 1985.

The American Film Institute, 1983 - 1985.

SELECTED INSTRUCTION & CURRICULAR INNOVATIONS

Graduate Seminars

Analyzing Oncology Interviews

Communication & Family Cancer

Embodied Orientations to Medical Encounters

Interaction and Health

Interaction and Law

Conversation Analysis

Conversation Analytic Research Methods

Videotape Analysis of Conversation in Natural Settings

Naturalistic Inquiry in Communication

Courtroom Interaction

Qualitative Methods (Naturalistic Observation, Special Topics)

Ethnomethodology

Language Behavior

Introduction to Communication Research Methods

Theories of Interpersonal Communication

Undergraduate/Graduate Classes

Interaction & Gender

Communication During Oncology Interviews

Interaction and Health

Interaction and Law

Conversational Interaction

Conversation Analysis

Communication in Law and Medicine

Language Analysis

Nonverbal Communication

Communication Theory Construction

Relational Communication

Interpersonal Communication

Undergraduate Classes

Communication, Health, & Family Relationships
 Dyadic and Small Group Communication
 Interviewing
 Small Group Decision-Making
 Small Group Theory and Research
 Public Speaking/Oral Communication
 Fundamentals of Speech Communication

GRADUATE ADVISING & COMMITTEE WORK

(SDSU = San Diego State University; UCSD = University of California, San Diego;
 UNL=University of Nebraska-Lincoln)

SDSU/UCSD (Joint Doctoral Program in Public Health)

Chelsea Chapman (2023). Role of patient-provider communication on clinical outcomes of rehabilitation for chronic musculoskeletal pain

Kyle Gutzmer (2018). "So, you're a lean guy": Care provider, parent, and child communication about weight, diet, and physical activity.

SDSU (Advisees):

Jerry Strickland (2019). Time and affective stance throughout a breast cancer journey.

Sandra Wagner (2018). 'Branding' as an interactional achievement: "Stories of the Sharp Experience" and personalized care during patient-provider interactions.

Chelsea Chapman (2017). The dynamics of pain communication: Upgrading and downgrading painful descriptions during cancer care.

Alyssia Hiatt (2014). Responding to patient's emotions in cancer care.

Azin Jalali (2014). Soliciting involvements from children during family therapy.

Erin Prickett (2014). Delicate laughter during oncology interviews.

Kyle Gutzmer (2011). The significance of 'normal' in oncology interviews.

- Jill Gannon (2011). Being mentioned or being there: Including family members in oncology interviews to facilitate cancer care.
- Marie Haude (2011). Video analysis of a small business meeting in Germany.
- Jacqueline de Villiers (2010). Nurse-patient 'partnering' in cancer care.
- Alyssa Strom (2010). Sarcastic moments during oncology interviews.
- Jackie Politano (2010). References to 'weight' and their relevance for managing cancer.
- Stephanie Hemling (2008). Lay and professional ascriptions: On the nature and functions of attributions in medical interviews.
- Alicia R. Walsh (2008). Weighted discourse: Case studies in the analysis of interaction and weight management in medical interviews.
- Victoria Sonoda Jennings Kelsall (2008). Hopeful interaction: An analysis of opportunities of social support and comforting in medical interviews.
- Elisa Pigeron (2003). Encountering oncology: The interactional achievement of anxiety during medical interviews.
- Jeffrey S. Good (2003). Pursuing and responding to patients' cancer concerns.
- Allison E. Crase (2003). The social construction of hope and optimism in family interactions about cancer.
- Christie N. Dixon (2002). Confronting delicate issues regarding sexual practices in medical interviews.
- Alane S. Lockwood (2002). Communication and cancer: Creating a play script from family conversations.
- Lisa Black (1997). Political negotiations among Quakers during telephone calls to solicit help and assistance.
- Terri Metzger (1996). Claiming insufficient knowledge: "I don't know" and other methods for responding to questions in ordinary conversation and legal cross-examination.

Brian Heisterkamp (1996). Analyzing gay conversations: Gayness, coupling, and autonomy as interactional achievements.

Lijuan Stahl (1995). The organization of storytelling and embedded activities in Chinese and American interactions.

June West (1990). Turning to conversation as a resource for conversation training.

Anna K. Lindstrom (1989). Swedish culture as interactional achievement.

Charlotte Jones (1988). An examination of storified discourse in the family therapy context.

Jeanne L. Landgraf (1986). Pretend, pretend goodluck bear is walking...: An examination of the communicative devices used by peers to initiate and sustain conversational interaction.

Committee member on 24 additional Master's programs at SDSU.

UNL

Lori L. Brown (1984). Toward the description and analysis of interactional competence in autistic behavior.

Joel A. Doelger (1984). A descriptive analysis of complaints and their use in conversation.

Elizabeth Erhardt (1983). A conversational examination of couples' supporting methods in organizing and planning dual careers.

Committee member on 12 additional Master's programs at UNL (Communication & Linguistics)

Committee member on 8 Ph.D. examination and dissertation committees at UNL.

SELECTED SERVICE FOR THE UNIVERSITY AND COMMUNITY

San Diego State University

Research & Creative Endeavors (RCE) Task Force (2012-present)
 University Research Council (2009-present)
 University/Division of Research Affairs External Review Committee (NCURA) (2012-2013)
 University Centers for Excellence Review Committee (2015)
 COMM Personnel Committee (2005-present)
 Coordinator: Conversation Play Groups/Interdisciplinary Listening & Data Sessions (1988-2013)
 Capital Campaign Committee – Institute for Public Health & Well Being (2006)
 Review Committee for Dean of PSFA (2006)
 Panelist, Roundtable on Journal Publications, Center for Teaching and Learning (March, 2004)
 President's Conflict of Interest/Intellectual Property Research Committee (1997-present)
 Chair, COMM Strategic Initiatives Committee (2000-2003)
 Chair, Health Consortium Committee (2000-present)
 COMM Graduate Committee (1995-present)
 Ad Hoc Ph.D. Program Sub-Committee (1990-present)
 COMM Interaction Studies Specialization Committee (1995-present)
 COMM Peer Review Committee (1995-1997; 2000-present)
 COMM Sabbatical Review Committee (2003-present)
 University Research Council (1989-1996)
 Faculty Grants-in-Aid Sub-Committee
 College Peer Review Committee (1993-1995)
 College Faculty Grants-in-Aid Sub-Committee (1986-1990)
 Ad Hoc Committee on Research Stimulation Programs Sponsored by the Research Council (1992)
 Colloquium Committee, Department of Speech Communication (1985-1995)
 College Curriculum Committee (1984-1987)

University of Nebraska

Director of Graduate Studies (1983-1984)
 Chair, Interdepartmental Area of Speech and Dramatic Art (1983-1984)
 Chair, Evaluation Committee for Part-Time Faculty (1982-1983)
 Member, Faculty Search Committee (1980-1983)
 Chair, Colloquium Committee (1982-1984)
 Member, Laase Communication Research Committee (1982-1984)
 Chair, Grading Appeals Committee (1981-1983)
 Member, Grading Appeals Committee (1980-1984)

Member, Ad Hoc Committee on Graduate Student Review Procedures (1980-1981)
 Chair, Chairperson Evaluation Committee (1979-1980)
 Member, Departmental Governing Body and Graduate Committee (1978-1984)

Selected Community Involvements and Consultations

Conversations about cancer: A theatrical production. (Phases I & II), including Scripps Health, Moores UCSD Cancer Center, American Cancer Society, and other community support programs. San Diego.
 (NCI 1R41CA144235 & NCI CA 144235-02).

Communication between cancer patients and oncologists. Moores UCSD Cancer Center (NCI 1R21 CA122472-01A1).

Communication training for surgical interns and residents. Department of Surgery, University of California, San Diego, School of Medicine. (2004-present).

Medical interviewer meetings. University of California, San Diego, Faculty Club: Sponsored by Department of Preventive Medicine, Kaiser Permanente, San Diego (1996-2003).

Understanding interaction in health appraisal interviews. Department of Preventive Medicine, Kaiser Permanente, San Diego (1996-2003).

American Cancer Society (In unison with Grant #ROG 98-172-01).

On families & hope. La Jolla Presbyterian Church, 1998.

Conversations about illness. North Campus: SDSU Continuing Education Studies (1997).

Interactional techniques for regulating court traffic. California Center for Judicial Education and Research (CJER) -- Continuing Judicial Studies Program (1992-1996).

Heart Federal Savings and Loan, Auburn, CA: Communication in leadership and conflict. (1987-1988).

SDSU Center for Communications: Transcriptions of videotex focus group meetings. (1984).

Communication, emotion, and technology. Northwestern University School of Medicine, Evanston, IL (1985).

Nonverbal communication during interrogation. Nebraska District Court, Lincoln – Expert Witness. State of Nebraska vs. Brian Perkins (1983).

Telephone conversations. Four Seasons Travel (1983).

Listening skills & conversational style and management. Dorsey Laboratories, Lincoln, Nebraska (1981-1982).

Reality construction and supervisor-subordinate roles & Interpersonal communication and the development of job climates. Nebraska Safety Council, Lincoln, Nebraska (1981).

NON-ACADEMIC EXPERIENCE

Regional Supervisor, University Year for Action (UYA), Social Science Research Institute, University of Montana (1973-1974).